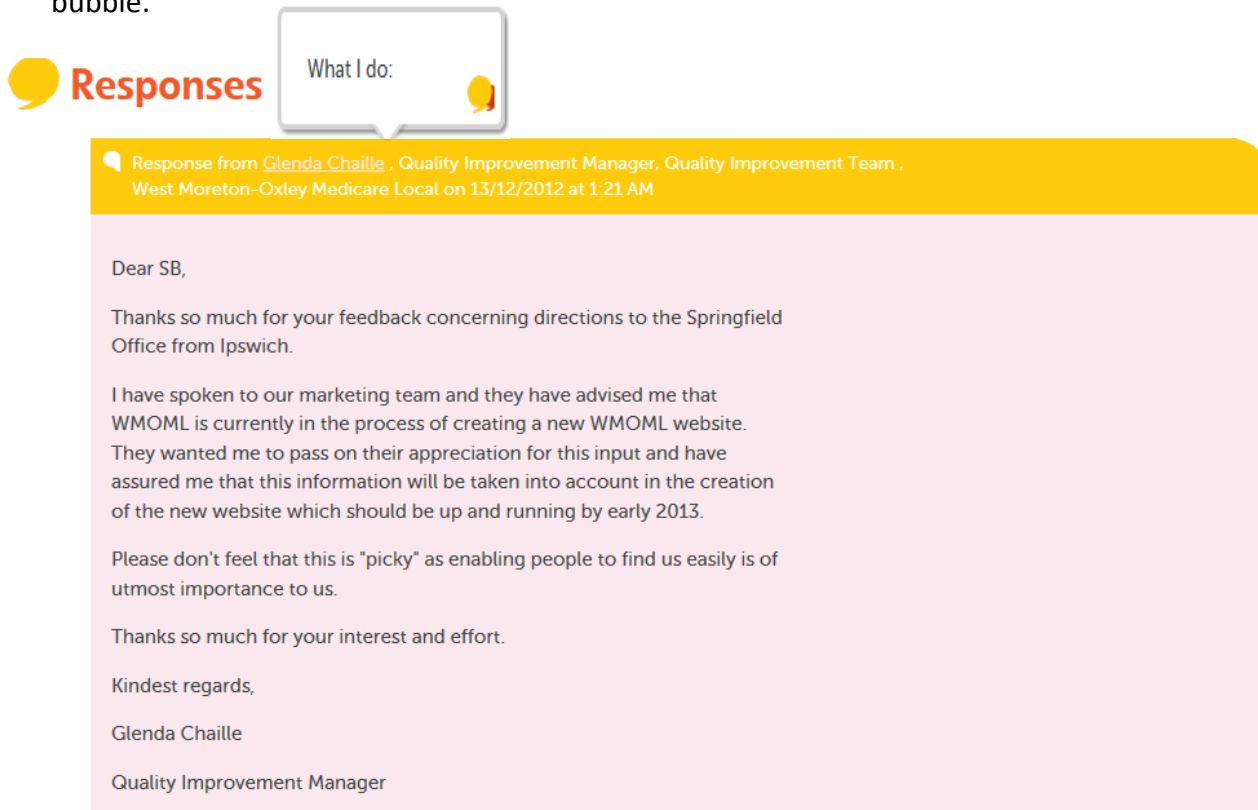


When you write a response on Patient Opinion you can include your name and job title so people know exactly who is responding to their posting.

Sometimes job titles don't make it clear what your roles and responsibilities are. Now on Patient Opinion, if you hover your cursor over a responders name you can see a “what I do” bubble.



The screenshot shows a yellow speech bubble with the text "What I do:" next to a responder's name. Below it is a response from Glenda Chaille, Quality Improvement Manager, dated 13/12/2012 at 1:21 AM. The response text is as follows:

Dear SB,

Thanks so much for your feedback concerning directions to the Springfield Office from Ipswich.

I have spoken to our marketing team and they have advised me that WMOML is currently in the process of creating a new WMOML website. They wanted me to pass on their appreciation for this input and have assured me that this information will be taken into account in the creation of the new website which should be up and running by early 2013.

Please don't feel that this is "picky" as enabling people to find us easily is of utmost importance to us.

Thanks so much for your interest and effort.

Kindest regards,

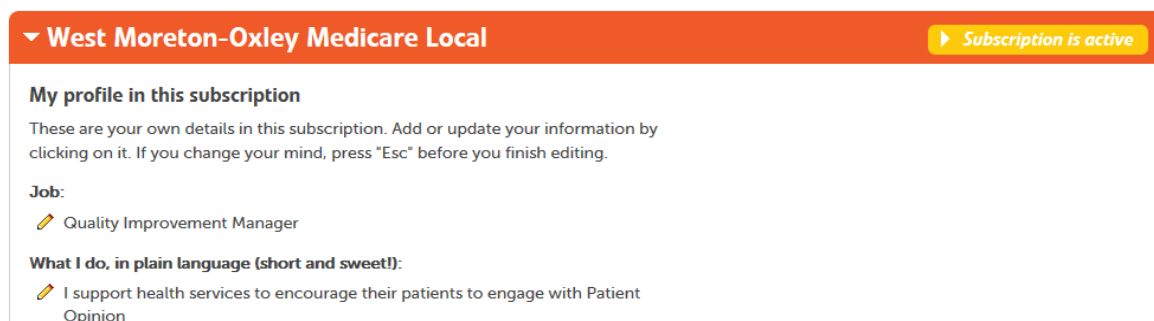
Glenda Chaille
Quality Improvement Manager

This is where you can explain your role in plain language.

To update this information:

1. Log on to www.patientopinion.org.au
2. On the yellow bar at the top of the screen click your subscription's name
3. Edit your personal details on the subscription
4. Type a description of your role in the box underneath the heading “what I do, in plain language” (When you click outside the box it will save this automatically)

My subscription



The screenshot shows the 'My subscription' page for 'West Moreton-Oxley Medicare Local'. The page has a yellow header with a dropdown arrow and the text 'West Moreton-Oxley Medicare Local'. On the right side of the header, there is a yellow button that says 'Subscription is active'. Below the header, the page is titled 'My profile in this subscription'. Underneath, there is a paragraph: 'These are your own details in this subscription. Add or update your information by clicking on it. If you change your mind, press "Esc" before you finish editing.' Below this, there are two sections: 'Job:' with a pencil icon and the text 'Quality Improvement Manager', and 'What I do, in plain language (short and sweet!):' with a pencil icon and the text 'I support health services to encourage their patients to engage with Patient Opinion'.

Now when you hold your cursor over your name in a response you will see your explanation

Responses

What I do: I support health services to encourage their patients to engage with Patient Opinion

Response from [Glenda Chaille](#) , Quality Improvement Manager, Quality Improvement Team , West Moreton-Oxley Medicare Local on 13/12/2012 at 1:21 AM

Dear SB,

Thanks so much for your feedback concerning directions to the Springfield Office from Ipswich.

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Thanks so much for your interest and effort.

Kindest regards,

Glenda Chaille

Quality Improvement Manager